unified it

CASE STUDY

# WestWind Energy Finds a Tailwind with Microsoft Copilot



## WestWind Energy

For two decades, WestWind Energy has been developing renewable energy projects across Australia. From its base in Gisborne, Victoria, the team manages wind farm and energy park projects from site selection and planning approval through to construction and operation, working closely with landholders and local communities along the way.

**As its project portfolio grew, so did the information its people had to manage.** WestWind saw Microsoft Copilot as a practical way to lighten that load, and brought in Unified IT to get its team started with confidence.

# The Challenge

Renewable energy projects run on more than wind. They run on technical, commercial, regulatory and stakeholder information. As the business grew, preparing Executive and Board reports, responding to due diligence requests and checking consistency between project documents all took significant manual effort.

**Where Copilot could help:**

- Summarising and finding information
- Drafting reports and communications
- Cutting repetitive admin

The goal was simple. **Free up employees to spend more time on project delivery, stakeholder engagement and strategic decision-making.**

**Angela Stringer,**
**COO for WestWind Energy explains:**

*"Considerable time was being spent searching for information, reviewing lengthy documents, extracting key points and bringing information together from different projects and business areas."*



1. **Started with everyday work**
2. **Saw Copilot in familiar apps**
3. **Learnt where it helps and where it doesn't**
4. **Learnt to check every output**
5. **Explored agents and dashboards**
6. **Found use cases in their own roles**

# The Solution

WestWind brought 25 employees together for an hour-long, remote Copilot enablement session with Unified IT. The hands-on workshop combined live demonstrations, practical examples and Q&A, built around the team's everyday work. Unified IT runs the same session on-site too, so the format can suit how each team works.

Live demonstrations inside the Microsoft 365 applications they already use showed how Copilot could summarise emails and documents and bring information together from across the business.

The session was just as clear about its limitations and risks. Knowing that every output needs checking helped employees see where Copilot fits and where their own judgement comes in.

**Is Copilot safe with our client data?**
Copilot respects your existing Microsoft 365 permissions, so staff only see what they already have access to, and Microsoft doesn't use your data to train its AI. Unified IT's enablement session shows teams how that protection works in practice.

A look at agents and dashboards, which can be built without code, then widened their view beyond drafting and summarising. By the end, employees were thinking about how Copilot could help in their own roles, and had the confidence to start trying it.

**The result was a team ready to use Copilot responsibly in their own work.**



*"A structured enablement approach helps move Copilot from being an interesting technology to becoming a useful part of day-to-day work."*

**Angela Stringer,**
**COO, WestWind Energy**

# Key Results

For a team managing growing volumes of project information, Copilot now gives employees a starting point for emails, documents, reports and presentations. It pulls key information together, spots themes and turns detailed material into clear summaries, work that was taking considerable time. Business correspondence is clearer too, with sharper structure, wording and tone.

A busy Outlook inbox shows the change clearly. Copilot summarises a group of emails, lists the actions by priority and drafts follow-ups for the most pressing ones, turning three separate steps into one workflow. Every response is still reviewed before it is sent, so nothing goes off-script.

**Most importantly, Copilot has reduced the effort of getting started, leaving more time to review, refine and decide.**

## Is it worth the investment?

A 2026 study from Microsoft has shown that using Copilot on administrative tasks saves roughly **23 minutes per person per day**. That's around **8.3 hours a month** back per person for project work, decisions and follow-up.



## Ready to Harness Copilot for Your Business?

**Book a conversation** to discuss where Copilot fits in your business and how to get your team using it with confidence.

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